Privacy Policy

3rd West Bridgford (Friary) Scout Group

Registered charity in England and Wales: 522467 | Updated: 26 October 2026

1. Who we are

3rd West Bridgford (Friary) Scout Group is responsible for personal information collected through www.3rdwbfriaryscouts.org.uk. The Group is the data controller, and its Trustee Board is accountable for data protection compliance. This notice explains how we handle enquiries made through the website.

2. What information we collect

When you submit a form or contact us, we may receive your name, email address, telephone number (if supplied), and the contents of your enquiry. Technical information such as an IP address may also be processed to operate and secure the website. Please avoid including unnecessary sensitive information in an enquiry.

3. Why we use it

We use this information to respond to enquiries, including requests about joining, volunteering and Group activities, and to manage related correspondence. Our usual lawful basis is our legitimate interests in responding to enquiries and running the Group. If another basis is required for a particular activity, we will explain this separately. We do not sell enquiry data.

4. Forms, hosting and email

Our website is hosted by Hostinger and uses the Fluent Forms WordPress plugin. Form submissions are forwarded to colinhoward100@hotmail.com, using Microsoft's email services. Depending on the form settings, submissions may also be retained within the WordPress database. Authorised Group volunteers may access enquiries where necessary to deal with them.

Hostinger and Microsoft may process personal information to provide hosting and email services. Data may be processed outside the UK where permitted legal safeguards apply. We do not routinely share enquiries with unrelated third parties, but may pass an enquiry to an appropriate Scout volunteer if needed to respond.

5. How long we keep it

We retain correspondence and form submissions only as long as reasonably necessary to handle enquiries, manage follow-up matters, or meet legal and safeguarding requirements. We delete information that is no longer needed, including stored form entries where applicable.

6. Cookies and embedded content

The website may use essential cookies for functionality and security. Embedded maps, videos, social media or other third-party services may set additional cookies or collect technical information. Where consent is legally required for non-essential cookies, we will request it before those cookies are used. External sites linked from our pages have their own privacy notices.

7. Security

We use reasonable organisational and technical steps to protect personal information, including restricting access to website and email accounts, maintaining website software, and using HTTPS. Account holders should use strong passwords and two-step verification where available. No internet service can guarantee absolute security.

8. Your rights

Under UK data protection law you may have the right to access, correct or erase your personal information, or object to or restrict certain processing, depending on the circumstances. To make a request, contact us at the address below. You may also complain to the Information Commissioner's Office at www.ico.org.uk.

9. Contact and changes

3rd West Bridgford (Friary) Scout Group | Email: colinhoward100@hotmail.com | Website: www.3rdwbfriaryscouts.org.uk

We may update this notice to reflect changes in our website or procedures. The current version will be available on this website.